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**National Patient Survey Results**

**66 Completed returns in 2019**

**“How can we improve our surgery to help you more?”**

**You said ………**

**Our mental health needs are not recognised**

**Our needs are not met during the consultation**

**We don’t have enough time with the doctor.**

**We did ………**

**Put up posters in the clinical rooms to make sure we are able to pick up on any non verbal cues of mental health issues**

**Improved our website adding links to services and advice available. We also added a useful link to online services.**

**Offered double appointments for patients who feel their needs are complicated**